

5 Star Agreement

This Agreement applies to vehicles which are up to 5 years old and have covered less than 60.000 miles.

Parts Covered

During the specified period almost all of the original manufacturer's mechanical and electrical components of the vehicle are covered against total failure except those listed under exclusions. Full terms and conditions are set out in this agreement.

Cover includes:

Turbo/Supercharger (Factory fitted)
Air Conditioning (Factory fitted)

Camshaft Timing Belt

Providing there is proof that the manufacturer's replacement recommendations have been complied with and they are free from oil contamination.

Exclusions

Chassis, bodywork, interior and exterior trim, locks, catches, latches, glass, panoramic sunroof, fabric roofs, tyres, batteries (including hybrid batteries), exhaust systems, exhaust manifold, diesel particulate filters, catalytic converter, glow plugs, fuel tanks, brake discs, brake drums, seized brake calipers, brake & clutch friction material, wiring looms, road wheels, incorrect fuel, clearing of fuel lines, water ingress, injectors, oil seals and gaskets (except head gasket), any sealing material or compound, satellite navigation, in car entertainment, head up display, tracker systems, carbon build up, core plugs, heater elements, centralised locking pumps, car telephone, air bags, sensors, software, software updates and or adjustments, keys, key cards, remote fobs, all light units, bulbs including gas filled, LED's, Xenon starter units, Air conditioning recharging, anti-freeze, lubricants, filters, transmission fluids, external oil or fluid leaks, hoses & pipes, hardware e.g. bolts and fixings, perishable rubber items, pulleys/dampers, serviceable and ancillary items. Instrument gauges are covered only in the event of a single gauge which can be replaced separately not as a cluster.

Electric & Hybrid Vehicles

Cover

Electric Motor, Electric Controller, AC/DC Converter

Exclusions

Charging Socket, Wiring and HV cabling, HV battery Housing, HV batteries / Cells / Modules, HV battery cooling, HV battery vent unit, electric charging cable. (HV = High Voltage)

Casings

In the event of a part included in this agreement causing damage to a casing then the casing will form part of the maximum claim liability.

Car Hire

In the event of an agreed repair and provided that the repair time in accordance with Autodata schedules is in excess of 8 hours, a maximum of £20 per day inclusive of VAT (excluding petrol and insurance) may be claimed for up to a maximum of 5 days, related to the actual repair times from the time repairs commence and provided that car hire is authorised by us prior to the start of the hire period.

This will form part of the maximum claim liability.

Vehicle Recovery

In the event of an agreed repair, Tow-in charges up to £50 including VAT will form part of the maximum repair payout.

Unless the vehicle has a Rescue & Recovery Breakdown Agreement.

For further details please refer to Terms & Conditions.